



E-PLEX TERMS AND CONDITIONS

1. INTRODUCTION

These Terms and Conditions (“Terms”) govern your use of the E-PLEX platform (“Platform”) and services provided by E-PLEX (PTY) LTD (“E-PLEX”). By using the Platform, you agree to these Terms.

2. DEFINITIONS

- “Order” means a request for products or services via the Platform.
- “User” means you, as a customer or supplier using the Platform.

3. USE OF THE PLATFORM

- Users must be 18+ years old or have parental consent.
- You must provide accurate information when using the Platform.
- You are responsible for maintaining account security.

4. ORDERS AND PAYMENTS

- Orders are subject to acceptance by E-PLEX and supplies.
- Prices and availability are subject to change.
- Payment terms are displayed on the Platform.

5. DELIVERY AND SHIPPING

- Delivery areas and times apply as specified on the Platform.
- E-PLEX is not liable for delivery delays beyond its control.

6. RETURNS AND CANCELLATIONS

- Returns and exchanges follow E-PLEX's policy as displayed on the Platform.
- Contact customer support for returns or cancelations.

7. LIABILITY AND DISCLAIMERS

- E-PLEX limits liability for damages or losses as allowed by law.
- Use the Platform at your own risk.

8. INTELLECTUAL PROPERTY

- E-PLEX owns Platform content and intellectual property.

9. CHANGES TO TERMS

- E-PLEX may update these Terms.
Changes are effective immediately.

10. LAW AND JURISDICTIONS

- These Terms are governed by South African law.
- Disputes are subject to South Africa's jurisdiction.

11. CONTACT

For questions, contact E-PLEX via

support@e-plex.co.za